



Intentional Membership Strategies

Prospect Identification (Lead Generation)

10:3:1 Rule

1. Use the "[Who do You Know?](#)" handout at a Club Assembly. Actually allow time for people to fill it out (making it clear we're not leaving 'till everyone has some names written down) and then ask them to invite 10 of those people to a Rotary Information Hour (remember the 10:3:1 rule).

- 10 targets (conversations)
- 3 Prospects (to a meeting)
- 1 Member

2. **Classification/Profession Gap Analysis** -- Secure a list of local businesses and professions from the Chamber of Commerce and/or list sources like InfoUSA or ZoomInfo (available at your local Library). Identify businesses and professions that ought to have someone in Rotary. Present the list at a Club Assembly and ask which members know someone at each and who will invite them to an upcoming Rotary Information Hour (#4 below).

3. **Club President personally asks each member** to bring a prospect to a Rotary Information Hour (#4 below) or a service project -- an eyeball-to-eyeball conversation over breakfast, lunch, coffee, adult beverage or a 2way telephone conversation. Takes the anonymity out of the ask. "Can I count on you doing this not only for the club but also for me?"

Attracting Members

4. A regularly-scheduled "**Rotary Information Hour**" once a quarter or once a month. The "intentional" part of this is that it's a standing event, on the club calendar, and members are reminded by email or phone to bring their prospective members. Not just to a meeting whenever you think of it, but to a regularly scheduled date, time and place

5. "**Drip Marketing**" -- Create a central prospect list, including email addresses, and use the "Potential Member" feature in DaCdb or another email distribution mechanism (Vertical Response, Constant Contact or MailChimp), to send your club's E-Bulletin once or twice a month to your entire prospect list. Regularly reminding prospects of your club's brand makes you "Top of Mind" when the time is right for the prospect to join a community service organization. Be sure and include "Response" information so they know how to raise their hands when they're ready.

1 PROVEN ROI Strategy

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6. **Innovative Clubs and Member Types - Create a product for today's market**, such as (1) A Corporate Membership category, allowing multiple people from a company to become Rotarians, with one being the "Corporate Active" member and the others "Corporate Associates". (2) Or create a "YP-35" membership category that follows the "Rule of 85" dues, meals and attendance structures. (3) Create Satellite club(s) for groups of members that have a different need or focus from the standard club. (4) Get creative. Put actions in place that are relevant for your club
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Onboarding New Members

7. Create a **New Member Orientation** program and process to engage members immediately in your club. Early engagement is the key success factor in retention. To follow up your New Member Orientation, use the [New Member Scavenger Hunt](#) for a fun way to get members engaged in learning more about Rotary and about your club
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Retaining Members

8. **Upgrade the Club Experience** -- Clubs have proven that the club experience (including great programs) is what attracts and keeps members. Programs need to be informative, educational or inspirational (or a combination thereof). Limit or avoid programs by other non-profits (members see those as fundraising requests) unless there is a value proposition for your club. Use the [Rotary Club Health Check](#).
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9. **Mentorship** -- Create a mentorship plan to assign an experienced member to work with a new member. Mentors help new members get acquainted and engaged with existing members.
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10. **Meaningful Service Projects** -- The bottom line of engaging and retaining members is for the club to do meaningful, **Rotary-branded** service projects of its own (not writing checks to other non-profits). Hands-on, shoulder-to-shoulder service work is where members get to know and bond with each other.
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HOPE is NOT a Strategy